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From: Steckelberg, Larry (TREASURY)
Sent: Monday, February 15, 2016 5:52 PM
To: Khouri, Nick (TREASURY); Saxton, Thomas (Treasury)
Subject: updated Flint comments
Attachments: Flint water relief implementation hurdles (2) (1)(Flint comments).docx

Al Mooney seems to be diligently working the system. I have highlighted several updates from the City. We should talk in the morning before you meet with the Governor to review the issues. In addition, Jody may be meeting with the Mayor later this evening to discuss a couple of issues so I may have more updates.

Larry

Flint Water Bill Relief-Top Implementation Issues

Project Scope

The Flint Water Bill Relief Project will distribute an appropriated amount of state funds to the customers of the City of Flint water system. The Project will focus on overcoming implementation hurdles, distributing the funds using equitable principles defined in the appropriation legislation and administrative guidelines, and provide detailed reporting to ensure accountability for all the funds received.

Commented [AM1]: Slight revision with added details for clarification.

Significant Challenges in Implementing Water Bill Relief

• Communications

- Develop a plan which will include media notices, targeted mailings, web-based communications, and/or other communicate.
- Engage a point person to handle the plan to relieve strain on city staff.

Commented [AM2]: Slight revision with added details for clarification.

• BSA software-building credit generator and modeling relief

- Can the BSA software handle the relief as proposed?
- BSA is at work defining the project scope of the necessary changes.
- Need to also model relief on all or a portion of the water service and water commodity penalties.
- Need to tighten timeline for building the credit generator.
- With the number of accounts and various transaction detail items for each account, there are 7,787,266 records that consist of the data set.
- A date range delimiter will be used to reduce the data set and define the records to integrate into the relief process.
- The system changes should include the ability to create comprehensive reporting and provide a complete audit trail of all expenditures for water bill relief.
- BSA preliminarily has provided for a rate of \$150/hour for the software modifications (a special rate reduced from their normal \$200/hour rate charged) and guestimates a total cost not to exceed \$15,000.

Commented [AM3]: Note several entries have had slight revisions with added details for clarification.

• Timeline for relief

- Given the early stage of the defining the project scope, early April is the best placeholder date for when the software modifications will be available following development, testing, and finalization of the relief program.
- Highly dependent on the software changes managing the exception items represented by 24,494 Pre-Ruling Balance records and 3,531 water/sewer balances placed on the 2015 real property tax roll as liens.
- Can relief be fully provided by the deadline in the statute?

Commented [AM4]: Slight revision with added details for clarification.