

Bob

From: Hendershot, Angie [<mailto:angie.hendershot@abc12.com>]
Sent: Monday, February 09, 2015 5:21 PM
To: Wheaton, Bob (DHS)
Subject: RE: Water

Hi Bob, thank you so much for returning my call. This helps. I'd really like to talk to someone at the Genesee County office about just how many families are going through this. Thank you - Angie

From: Wheaton, Bob (DHS) [<mailto:WheatonB@michigan.gov>]
Sent: Monday, February 09, 2015 5:06 PM
To: Hendershot, Angie
Subject: Water

Hi Angie,

I just tried to return your call, and got a message that your voice mail box is full.

The Michigan Department of Human Services offers State Emergency Relief to eligible households that have had their water disconnected or that have received a disconnection notice. We can assist with up to \$200 for reconnection, and \$175 to pay past-due bills that are needed for someone to have water services restored or prevent disconnection. We always encourage people to try to work with their provider if they start falling behind on paying their bill so they don't reach the point of a disconnection.

I believe you also had some questions about the cost of water in Flint and the cost of reconnection. We really wouldn't want to speak to that. I would defer to the people at the city of Flint to provide that type of information.

Thanks,

Bob Wheaton
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