
From: Wells, Eden (DHHS)
Sent: Wednesday, December 30, 2015 5:07 PM
To: Priest, Chris (DHHS); Moran, Susan (DHHS)
Cc: Lyon, Nick (DHHS); Becker, Timothy (DHHS); Stiffler, Kathleen A. (DHHS); Miller, Corinne (DHHS)
Subject: RE: Flint Water

Hi Chris,

This is great about what they are doing! This would provide a great model for other plans.

One thought, I want to check on the timeliness of the MCIR incorporation of lead test report data---it should be OK as MCIR links over to the Warehouse...but we should check. Should have an answer early next week.

Eden

From: Priest, Chris (DHHS)
Sent: Wednesday, December 30, 2015 4:27 PM
To: Wells, Eden (DHHS) <WellsE3@michigan.gov>; Moran, Susan (DHHS) <MoranS@michigan.gov>
Cc: Lyon, Nick (DHHS) <LyonN2@michigan.gov>; Becker, Timothy (DHHS) <beckert1@michigan.gov>; Stiffler, Kathleen A. (DHHS) <StifflerK@michigan.gov>
Subject: Fwd: Flint Water

Sue and Dr. Wells - see below and attached. We wanted to share what UnitedHealth is doing in Flint. Thought you may find this a helpful example of what our health plan partners are implementing after our discussions. We will be following up with the other plans shortly and will pass along what we get from them too. If there is anything in here that is concerning, please let us know.

The L letter to all providers in Flint, which was sent to you both for sign off, will be going today. I also understand that we have a plan on metrics/data reporting too.

Please let us know if there is anything else Medicaid can do to be helpful.

Happy New Year!

Chris

Sent from my iPhone

Begin forwarded message:

From: "Kennedy, Brian J" <bkennedy@uhc.com>
Date: December 30, 2015 at 10:37:14 AM EST
To: "priestc1@michigan.gov" <priestc1@michigan.gov>
Cc: "Debera (egglesond@michigan.gov)" <egglesond@michigan.gov>, "stifflerk@michigan.gov" <stifflerk@michigan.gov>, "Mouras, Dennis J" <dmouras@uhc.com>
Subject: Flint Water Concerns

Chris,

In recognition of the need for an all-hands-on-deck response to the Flint Water concerns, I want to share with you the UnitedHealthcare Community Plan outline (attached) for how we will address the identification, outreach, education, and care coordination for our members in the Flint area. Critical to such efforts is coordinating care with primary care providers (PCPs) where possible, working with other agencies, and keeping our message consistent with the public health leaders at MDHHS and Genesee County Health Department.

We will convey the public health messages regarding water testing, free water filters, and dietary choices that reduce lead absorption. It is also important to communicate with the Genesee County Health Department for those children at higher risk to arrange nurse home visits to evaluate and specifically educate families. We will follow-up and coordinate with PCPs to follow blood levels and respond accordingly.

We will leverage our current relationships with the local health department, primary care providers, and our CSHCS care managers to make sure that we complete an effective outreach, education, and care coordination. Though our current membership in the Flint area is small, we expect that with the new contract, it will grow and we are prepared to continue to assist this growing customer base as they come on board.

All of this is consistent with our broader efforts for the health of our member population.

Thanks,

Brian

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