

## Message

**From:** Busch, Stephen (DEQ) [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=FD27547C9C1A403A86507DC7F5702EBA-BUSCH STEPHEN]  
**Sent:** 12/6/2013 8:27:37 PM  
**To:** Benzie, Richard (DEQ) [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=9ec5ca50ffe4e9392405565b506bc37-Benzie Richard]; Shekter Smith, Liane (DEQ) [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=f8157efaaaf2404899c8ad3a4197c53a-Shekter Smith Liane]  
**CC:** Philip, Kris (DEQ) [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=c1ee747767d640bca642e1c1ca5ef057-Philip Kristen]  
**Subject:** RE: 2014 Communications planning

15 well improvement projects with a total related capacity of 4541 gpm (6.54 MGD).

The turnaround time averages for the total 770 permits:

Received to Issue = 16 days avg.

Admin. Complete to Issue = 11 days avg.

Stephen Busch, P.E.

Lansing and Jackson District Supervisor

Office of Drinking Water and Municipal Assistance

MDEQ

517-643-2314

**From:** Benzie, Richard (DEQ)  
**Sent:** Friday, December 06, 2013 2:45 PM  
**To:** Shekter Smith, Liane (DEQ); Busch, Stephen (DEQ)  
**Cc:** Philip, Kris (DEQ)  
**Subject:** RE: 2014 Communications planning

Mostly, but realize that information is only as good as staff chose to describe in their permits. Water main is tracked pretty well, but some permits are for multiple facilities or components that make it difficult to parse it into separate categories or query. We can only try it and see what we get. Kris could give you more info.

**From:** Shekter Smith, Liane (DEQ)  
**Sent:** Friday, December 06, 2013 2:40 PM  
**To:** Busch, Stephen (DEQ); Benzie, Richard (DEQ)  
**Subject:** RE: 2014 Communications planning

Can we do this? Is the information tracked in a format that would allow what you are suggesting?

Liane J. Shekter Smith, P.E., Chief

Office of Drinking Water and Municipal Assistance

Michigan Department of Environmental Quality

*\*\* Effective August 12, 2013 my new number will be (517) 284-6543*

**From:** Busch, Stephen (DEQ)  
**Sent:** Friday, December 06, 2013 11:02 AM  
**To:** Benzie, Richard (DEQ); Shekter Smith, Liane (DEQ)  
**Subject:** RE: 2014 Communications planning

If we could quantify construction permitting for FY13, not just number of permits, but water main footage, tanks, wells, treatment facilities, it could help highlight our impact on economic development and the need for water service. If we also take into consideration our average permitting time, this would then also touch on our customer service effort.

Stephen Busch, P.E.

Lansing and Jackson District Supervisor

Office of Drinking Water and Municipal Assistance

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