

The switch to the Flint River, the microbiological problems and the elevated TTHM concentrations experienced last year in Flint have caused a high level of customer dissatisfaction and distrust. The city is working diligently to restore that confidence, but it will not be accomplished easily or overnight. You should also know that the switch to the Flint River is an interim measure intended to last only until a 72-inch pipeline from Lake Huron to the Flint water treatment plant is completed. It is currently under construction and expected to be in operation in mid-2016. At that point, the city's drinking water should again be very similar in quality to what they were receiving from Detroit.

Although the subject(s) of this complaint are not clear to me, I suspect it is a result of the media coverage of the recent problems with the city's water supply. However, the information from your initial contact indicates a Grand Blanc, Michigan address, which is not in the city of Flint service area. As I mentioned, our Lansing district office has been dealing with city representatives on this issue. If you have further questions, feel free to contact either Michael Prysby or Steve Busch. They are receiving this message so you have their contact information. You may also wish to communicate with your Region 5 counterparts in the Office of Drinking Water & Ground Water, Jennifer Crooks or Tom Poy, who have received similar complaints and with whom we have communicated regularly on these issues.

Please let us know if someone from EPA will respond to the complainant, or if you expect Michigan DEQ to do so.

Richard Benzie, P.E., Chief
Field Operations Section
Office of Drinking Water and Municipal Assistance, MDEQ
517-284-6512

From: Ostlund, Peter (DEQ)
Sent: Friday, February 06, 2015 6:55 AM
To: Dee, Rhiannon
Cc: Selden, Barry (DEQ); Benzie, Richard (DEQ); Bartley, Cheryl (DEQ)
Subject: RE: (CWA - FY15-124819-3709-CV) Referred to Region - Michigan

Rhiannon, this is a drinking water complaint, not an NPDES complaint. Flint does have SSOs, and reports those. That's not the cause of this complaint.

There are public concerns with Flint's drinking water system, which switch from the city of Detroit supply to their own supply. Detroit's source water is much better, so the public may be noticing some changes.

I've copied Richard Benzie, how is the Field Operations Chief in our division that handles drinking water. If you need more follow up, he can provide it.

Thanks, Pete

Peter Ostlund
Field Operations Section Chief
Water Resources Division
Michigan Dept. of Environmental Quality
P.O. Box 30458
Lansing, Michigan 48909-7958
517-898-5128 (iPhone)
ostlundp@michigan.gov

From: Dee, Rhiannon [<mailto:dee.Rhiannon@epa.gov>]
Sent: Thursday, February 05, 2015 5:11 PM
To: Ostlund, Peter (DEQ); Selden, Barry (DEQ)
Subject: FW: (CWA - FY15-124819-3709-CV) Referred to Region - Michigan

Hi there,

Hope all is well. We received this complaint a while back. Complainant is alleging discharges into Flint River.

Let me know if you have any questions or if I should forward this on to someone else.

Best,

Rhiannon Dee
Program Analyst
U.S. Environmental Protection Agency
Water Division, WC-15J
(312) 886-4882
dee.rhiannon@epa.gov

From: howard.donna@epa.gov [<mailto:howard.donna@epa.gov>]
Sent: Monday, January 12, 2015 11:21 AM
To: Dee, Rhiannon
Cc: Beese, Jennifer
Subject: FWD: (CWA - FY15-124819-3709-CV) Referred to Region - Michigan

01/12/2015

SUBJECT: FWD: (CWA - FY15-124819-3709-CV) Referred to Region - Michigan
FROM: howard.donna@epa.gov
TO: Dee.Rhiannon@epa.gov
CC: Beese.Jennifer@epa.gov

-----Original Message-----

1/11/2015 10:55 AM

HQ LEAD NUMBER: FY15-124819-3709-CV

SUBJECT: Referred to Region - Michigan

FROM: sargent

TO:

Name: marcia

Address: po box 277