
From: Ostrander, Debbie (DEQ)
Sent: Thursday, April 02, 2015 3:15 PM
To: Busch, Stephen (DEQ)
Subject: RE: small system operator training
Attachments: Toledo.pptx

Not at all. I'd be happy to share the slides I got at the small system training in Cincinnati last fall as well if you're interested. The book is at home right now, but I can bring it in next week.

From: Busch, Stephen (DEQ)
Sent: Thursday, April 02, 2015 3:07 PM
To: Ostrander, Debbie (DEQ)
Subject: RE: small system operator training

Would you mind sharing your slides on Toledo? I'd be interested in what info you were provided.

Stephen Busch, P.E.
 Lansing and Jackson District Supervisor
 Office of Drinking Water and Municipal Assistance
 MDEQ
 517-643-2314

From: Ostrander, Debbie (DEQ)
Sent: Thursday, April 02, 2015 3:02 PM
To: Busch, Stephen (DEQ)
Subject: RE: small system operator training

Looks good Steve, thanks.

From: Busch, Stephen (DEQ)
Sent: Thursday, April 02, 2015 10:30 AM
To: Ostrander, Debbie (DEQ); Cook, Pat (DEQ)
Cc: Prysby, Mike (DEQ); Benzie, Richard (DEQ)
Subject: RE: small system operator training

Debbie and Pat,

You have both asked for some slides regarding Flint for upcoming training and updates.

Attached is what I have put together. There is some additional dialog in the speaker notes. I will be out tomorrow (Friday) and next Tuesday so I wanted to get them to you now and give you an opportunity to ask any questions or added information from your outside the issue perspectives. Pat I think if you need to cut some material out, probably the breakdown of BWA's slides 3 and 4 would make the place to start.

Let Mike and I know if you have any questions and we can provide additional info as needed.

EPA region 5 has been dealing with a number of complaint letters submitted to the White House which we have been helping with and there are probably too many news articles to count at this point so I have opted not to include all of

that here, but I do touch on the communication challenges with customers and the media in trying to separate the issues and relay the actual potential for threat to public health. Water rate charges have also been a challenge for the City and may come up but that should really be left to the City to explain where their rate generated revenues are being expended.

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From: Ostrander, Debbie (DEQ)
Sent: Tuesday, March 17, 2015 8:39 AM
To: Busch, Stephen (DEQ)
Cc: Joseph, Mark (DEQ)
Subject: small system operator training

Hi Steve. I have put together a session for the small system training about several of the drinking water issues that have been in the news this year. We touched on it briefly a few weeks ago, and I don't know if you and Mark have discussed it any further. I would appreciate it if you could provide me with either PowerPoint slides about the Flint situation, or a synopsis of the issues that I can put into slides. The other topics I've covered are the Toledo algal bloom, the Charleston, West Virginia MCHM river contamination, and the Louisiana Naegleria fowleri contamination. These 3 were discussed at the Cincinnati training I was at last fall, so I used my notes to put those together.

I will need to have the slides done by April 10 so the booklets will be done on time, so if you could have either slides to me by then, or the data to me the week before (so I have time to put it into slides), I'd appreciate it. If this is not doable, please let me know and I will work something else out.

Thanks much,

Debbie

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