
From: Microsoft Outlook
To: Fields, Maggie (DEQ)
Sent: Friday, September 25, 2015 8:30 AM
Subject: Undeliverable: Consumer Notice (draft) - city of Flint

Your message to IMCEAEX-

_o=MIGOV_ou=First+20Administrative+20Group_cn=Recipients_cn=FIELDSTM@namprd09.prod.outlook.com couldn't be delivered.

Your mail program is using out-of-date address information for IMCEAEX-

_o=MIGOV_ou=First+20Administrative+20Group_cn=Recipients_cn=FIELDSTM

PRYSBYM Office 365 IMCEAEX-_o=MIGOV_ou=...

Action Required Recipient

Out-of-date TO address

How to Fix It

To stop your mail program from using out-of-date address information, clear the recipient nickname cache in Outlook or Outlook Web App by doing the following:

Click New mail (or New Email).

In the To box, start typing the recipient's name or email address until the recipient appears in the drop-down list.

Use the Down Arrow and Up Arrow keys to select the recipient, then press the Delete key.

Resend your message - delete and retype the recipient's name or email address before sending it.

If the problem continues, forward this message to your email admin.

Was this helpful? Send feedback.

More Info for Email Admins

The recipient email address is a LegacyExchangeDN address, which isn't used by the Office 365 service. You might see this error if you've migrated from on-premises to the cloud, or if your organization has a hybrid configuration and you synchronize your on-premises directory with Office 365. If clearing the recipient nickname cache from the user's Outlook or Outlook Web App program doesn't solve the problem, try to clear the related LegacyExchangeDN address from your on-premises Active Directory by using the LegacyExchangeDN Utility. Then re-synch the directory.

For more information, see Error code 5.1.11 in Exchange Online and Office 365.

Original Message Details

Created Date:9/25/2015 12:29:46 PM

Sender Address:PRYSBYM@michigan.gov

Recipient Address:IMCEAEX-

_o=MIGOV_ou=First+20Administrative+20Group_cn=Recipients_cn=FIELDSTM@namprd09.prod.outlook.com

Subject:Consumer Notice (draft) - city of Flint

Error Details

Reported error:RESOLVER.ADR.ExRecipNotFound; Recipient not found by Exchange Legacy encapsulated email address lookup

DSN generated by:DM2PR09MB0382.namprd09.prod.outlook.com

Message Hops

HOPTIME (UTC)FROMTOWITHRELAY TIME

19/25/2015

12:29:47 PMDM2PR09MB0399.namprd09.prod.outlook.comDM2PR09MB0399.namprd09.prod.outlook.commapi1 sec

29/25/2015

12:29:47 PMDM2PR09MB0399.namprd09.prod.outlook.comDM2PR09MB0382.namprd09.prod.outlook.comMicrosoft SMTP Server (TLS)*

Original Message Headers

Authentication-Results: michigan.gov; dkim=none (message not signed)

header.d=none;michigan.gov; dmarc=none action=none header.from=michigan.gov;

Received: from DM2PR09MB0399.namprd09.prod.outlook.com (10.160.248.13) by DM2PR09MB0382.namprd09.prod.outlook.com (10.160.247.26) with Microsoft SMTP Server (TLS) id 15.1.274.16; Fri, 25 Sep 2015 12:29:47 +0000

Received: from DM2PR09MB0399.namprd09.prod.outlook.com ([10.160.248.13]) by DM2PR09MB0399.namprd09.prod.outlook.com ([10.160.248.13]) with mapi id 15.01.0268.017; Fri, 25 Sep 2015 12:29:47 +0000

Content-Type: application/ms-tnef; name="winmail.dat"

Content-Transfer-Encoding: binary

From: "Prysby, Mike (DEQ)" <PRYSBYM@michigan.gov>

To: "Wurfel, Brad (DEQ)" <WurfelB@michigan.gov>, "Fields, Maggie (DEQ)" <Fields>

CC: "Benzie, Richard (DEQ)" <BENZIER@michigan.gov>, "Busch, Stephen (DEQ)" <BUSCHS@michigan.gov>

Subject: Consumer Notice (draft) - city of Flint

Thread-Topic: Consumer Notice (draft) - city of Flint

Thread-Index: Add3jNn/X6vilvAyQluCTFMebY5t4Q==

Date: Fri, 25 Sep 2015 12:29:46 +0000

Message-ID: <DM2PR09MB0399CADA6E3D5516DA9D7339DA420@DM2PR09MB0399.namprd09.prod.outlook.com>

Accept-Language: en-US

Content-Language: en-US

X-MS-Has-Attach: yes

X-MS-TNEF-Correlator:

<DM2PR09MB0399CADA6E3D5516DA9D7339DA420@DM2PR09MB0399.namprd09.prod.outlook.com>

MIME-Version: 1.0

X-Originating-IP: [136.181.195.13]

Return-Path: PRYSBYM@michigan.gov

X-Microsoft-Exchange-Diagnostics:

1;DM2PR09MB0382;2:9auKMa681g0e+33uuGXfyfZTclK/6lcLe14HI3u7leEPuiPElgmAzh2rQaOh1J7S55CNopDhOD
CmNlxbfZk1NSW98wkAf8Gj28SojNbzxwmKmpY/rMY7OzzRz9bYgDIE4bO/1h1E2CaCdYl3Ou68vyhXTW8NV7uilYiv8c95Rd