
From: Crooks, Jennifer <crooks.jennifer@epa.gov>
Sent: Tuesday, October 14, 2014 3:16 PM
To: Busch, Stephen (DEQ); Prysby, Mike (DEQ)
Subject: RE: Controlled Correspondence RE: Flint drinking water

Question—I was just talking with Tom Poy about this woman's complaint. He was wondering—has Flint changed their flushing routine? If the illegal use of the hydrants by contractors is what is stirring up the debris in the pipes/iron, how come this is now being complained about? Was this a problem when Flint was using Detroit water?
 Jennifer

From: Busch, Stephen (DEQ) [<mailto:BUSCHS@michigan.gov>]
Sent: Tuesday, October 14, 2014 1:00 PM
To: Crooks, Jennifer; Prysby, Mike (DEQ)
Subject: RE: Controlled Correspondence RE: Flint drinking water

Jennifer,

I have forwarded the address and complaint information to the City to confirm if they received any complaint and what follow up may have occurred.

I am not aware of any additional TC positive samples since the BWA at the beginning of September. In addition this address does not appear to be included in the BWA area from August or September.

I await any info from the City on flushing. You may want to ask whether there has been any building work (blight removal) in the area, as contractors have been problematic with hydrant use.

Stephen Busch, P.E.
 Lansing and Jackson District Supervisor
 Office of Drinking Water and Municipal Assistance
 MDEQ
 517-643-2314

From: Crooks, Jennifer [<mailto:crooks.jennifer@epa.gov>]
Sent: Tuesday, October 14, 2014 1:38 PM
To: Prysby, Mike (DEQ); Busch, Stephen (DEQ)
Subject: Controlled Correspondence RE: Flint drinking water
Importance: High

Hi, Mike. Yep, another complaint about our favorite water supply ☺

Citizen lives at 324 West Jackson Avenue, Flint, 48505

She states, "Water quality is bad since switching to Flint River. My water stinks like sewage at times. I have developed a cough and rash, brown sediment in sink basins and kitchen sink stays backed up. I have written City Hall Water Dept and Council President for help, but no response."

I think the pos bacti/boil water advisory was in Sept, so can I say that bactis in the past few weeks have met State/Fed'l health standards? How's the TTHMs right now? Any other health standards close to being exceeded?

What do you attribute the sewer smell, and the brown sediment to? Has her area been flushed recently?

I will include the phone numbers of the Water Service Center and the Water Treatment plant that you gave me last time we spoke about Flint.

Can I include your phone number as a contact as well?

Thank you!

Jennifer