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**From:** Prysby, Mike (DEQ)  
**Sent:** Monday, October 06, 2014 11:39 AM  
**To:** Ladouceur, Anita (DEQ)  
**Cc:** Busch, Stephen (DEQ)  
**Subject:** RE: Email Inquiry

Anita,

I called Ms. Dumas this morning and explained to her the factors contributing to the boil water advisory and the aesthetic water quality problems at her location (she resides in the BWA area). She was wondering if the State was overseeing the situation in Flint pertaining to the drinking water. I explained to her our role in the DEQ's oversight of the Flint city water supply. The call was productive and her concerns were addressed.

Michael Prysby, P.E.  
District Engineer  
Office of Drinking Water and Municipal Assistance  
517 290-8817

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**From:** Ladouceur, Anita (DEQ)  
**Sent:** Monday, October 06, 2014 9:18 AM  
**To:** Prysby, Mike (DEQ)  
**Subject:** FW: Email Inquiry

Hi Mike:

This looks like it is for you.

Anita

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**From:** deq-assist  
**Sent:** Monday, October 06, 2014 9:13 AM  
**To:** Ladouceur, Anita (DEQ)  
**Subject:** FW: Email Inquiry

Good morning Anita,  
Please review the attached customer email and respond at your earliest convenience or if another staff member is a more appropriate responder, then please forward.  
Thank you for your continued assistance.  
I greatly appreciate your support.

*Tonya*

Tonya Schelter, Department Analyst  
Michigan Department of Environmental Quality  
Office of Environmental Assistance  
Environmental Assistance Center 1-800-662-9278

**517-284-6873**  
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**[Deq-assist@michigan.gov](mailto:Deq-assist@michigan.gov)**

**517-284-7272 SARA Title III Program Phone**  
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Thanks for contacting our Department of Environmental Quality, Office of Environmental Assistance. To help us improve our services, we encourage you to complete our short customer service survey <https://www.surveymonkey.com/s/oeacs>