
From: Crooks, Jennifer <crooks.jennifer@epa.gov>
Sent: Wednesday, September 17, 2014 12:59 PM
To: Prysby, Mike (DEQ)
Cc: Busch, Stephen (DEQ); 'bwright@cityofflint.com'
Subject: RE: FW: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Mike—I haven't called her yet; I'll hold off until I hear from you.
 Jen

From: Prysby, Mike (DEQ) [mailto:PRYSBYM@michigan.gov]
Sent: Wednesday, September 17, 2014 11:36 AM
To: Crooks, Jennifer
Cc: Busch, Stephen (DEQ); 'bwright@cityofflint.com'
Subject: FW: FW: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Jennifer,

Below is the response from Water Service Center (WSC). The location was not in the BWA area; however, as Robert indicates, this person did not contact the WSC. Let's hold-off on calling her until I hear whether the Flint WTP staff has had any involvement with this complaint. Robert also indicate local contractors using hydrants improperly as a potential cause.

Michael Prysby, P.E.
 District Engineer
 Office of Drinking Water and Municipal Assistance
 517 290-8817

From: Robert Bincsik [mailto:rbincsik@cityofflint.com]
Sent: Wednesday, September 17, 2014 12:13 PM
To: Prysby, Mike (DEQ)
Cc: bwright@cityofflint.com
Subject: Re: FW: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

To my knowledge we never received a complaint from this address. This would've been south of the effected area and wouldn't have been in the boil water notice. I will have someone go out and flush the hydrants near this address but obviously I have to be made aware of the problem first in order to be able to fix it. I'm quite certain its iron she is seeing in her water and this has been a problem this year in the COF given all the demolition contractors using hydrants improperly.

On Wed, Sep 17, 2014 at 11:13 AM, Prysby, Mike (DEQ) <PRYSBYM@michigan.gov> wrote:

Brent, Robert,

As part of my follow-up to EPA on this latest complaint, provide a summary of action taken and/or communication by the city to address Savanna Young's concerns?

Michael Prysby, P.E.

District Engineer

Office of Drinking Water and Municipal Assistance

517 290-8817

From: Crooks, Jennifer [mailto:crooks.jennifer@epa.gov]
Sent: Wednesday, September 17, 2014 11:04 AM
To: Busch, Stephen (DEQ); Prysby, Mike (DEQ)
Cc: Benzie, Richard (DEQ)
Subject: FW: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Hi, Steve and Mike. Yep, have another Flint complaint. See below. Her water at the tap is brown as of this past Sunday. I thought Flint was flushing in the areas where the valves were closed? Not sure if this woman's address is close to that area. Have there been other complaints of brown water?

I plan to call her this morning and explain the valve issue. Could you also look into her complaint?

Jennifer

From: Poy, Thomas
Sent: Tuesday, September 16, 2014 5:20 PM
To: Crooks, Jennifer
Subject: Fwd: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Jen: Can you please provide a response to this person? Inform her of the valve issue and that the water flow should improve. Was Flint flushing too?