

Rennaker, Joanne (DEQ)

From: Crooks, Jennifer <crooks.jennifer@epa.gov>
Sent: Wednesday, February 11, 2015 3:50 PM
To: Benzie, Richard (DEQ); Busch, Stephen (DEQ); Prysby, Mike (DEQ)
Cc: Shekter Smith, Liane (DEQ)
Subject: RE: Controlled Correspondence from citizen in Flint

Thank you, Richard, for your comments below. I changed to "District Supervisor". Regarding your second comment, I came to the same conclusion a bit ago, and tried to clarify this with a citizen caller—that the water leaving the plant was fine; it was the time in the distribution system that was causing problems. But, they didn't care—the bottom line was their water "was bad". So, I don't think I'll include that comment; but I did forward to Tom Poy for his weigh in.
 Jen

From: Benzie, Richard (DEQ) [<mailto:BENZIER@michigan.gov>]
Sent: Wednesday, February 11, 2015 1:03 PM
To: Crooks, Jennifer; Busch, Stephen (DEQ); Prysby, Mike (DEQ)
Cc: shekterl@michigan.gov
Subject: RE: Controlled Correspondence from citizen in Flint

Jen,

I'm sure Steve will reply, but I know he has been conducting interviews today.

Most of the letter looks fine. However, the title of Supervising District Engineer has not been used since we merged with the Surface Water Quality Division in 2002. Steve is currently the *District Supervisor* for the Lansing (and Jackson) District. You use his title several times in your final draft.

Also, it may be appropriate or beneficial to point out that at no time has the drinking water leaving the water treatment plant since the switch to the Flint River exceeded a drinking water standard. The problems the city has encountered appear to be related to distribution system issues, such as an aging pipe network, reduced customer usage, and as a result, increased stagnation of drinking water within the distribution system.

That's my two cents.

Richard

From: Crooks, Jennifer [<mailto:crooks.jennifer@epa.gov>]
Sent: Wednesday, February 11, 2015 11:49 AM
To: Busch, Stephen (DEQ); Prysby, Mike (DEQ)
Cc: Benzie, Richard (DEQ); Shekter Smith, Liane (DEQ)
Subject: Controlled Correspondence from citizen in Flint
Importance: High

Hi, Steve. As we discussed, I've drafted our response and included information you gave us on Monday. Tom Poy has reviewed, so this is our final draft. If you could get back to me this afternoon with any changes, I'd appreciate it. These things are like ticking time bombs around here.

Thank you!

Jennifer