

Rennaker, Joanne (DEQ)

From: Busch, Stephen (DEQ)
Sent: Thursday, October 16, 2014 9:41 AM
To: Brent Wright (bwright@cityofflint.com)
Subject: FW: Flint Water Complaint

Brent,

Here is some additional contact information regarding the complainant.

Stephen Busch, P.E.
 Lansing and Jackson District Supervisor
 Office of Drinking Water and Municipal Assistance
 MDEQ
 517-643-2314

From: Crooks, Jennifer [<mailto:crooks.jennifer@epa.gov>]
Sent: Thursday, October 16, 2014 9:39 AM
To: Busch, Stephen (DEQ)
Subject: RE: Flint Water Complaint

Steve—thank you for following up on this. Perhaps the following information will help the Water Service Center contact this citizen. The complete information for the citizen is:

Tokoya Cureton
 810.394.2785
Tcicu99@live.com
 324 West Jackson Ave
 Flint 48505

From: Busch, Stephen (DEQ) [<mailto:BUSCHS@michigan.gov>]
Sent: Thursday, October 16, 2014 8:12 AM
To: Crooks, Jennifer
Subject: FW: Flint Water Complaint

Jennifer,

As indicated below the City is in the process of following up on this complaint.

Stephen Busch, P.E.
 Lansing and Jackson District Supervisor
 Office of Drinking Water and Municipal Assistance
 MDEQ
 517-643-2314

From: Brent Wright [<mailto:bwright@cityofflint.com>]
Sent: Wednesday, October 15, 2014 3:01 PM
To: Busch, Stephen (DEQ)
Cc: rbincsik@cityofflint.com; Prysby, Mike (DEQ)
Subject: Re: Flint Water Complaint

Steve,

I had Mike Glasgow check on this and we have no record of any complaints at this address. We are going to make an attempt to visit this citizen, but with no phone number and name it makes it difficult to schedule a visit. At least we will flush and test hydrants in the area.

Thank you

On Tue, Oct 14, 2014 at 1:54 PM, Busch, Stephen (DEQ) <BUSCHS@michigan.gov> wrote:

Rob,

We have been forwarded the following complaint information from EPA. Could you please let us know whether you have received their complaint and provide a summary of any action or communication with the complainant? Thanks.

Citizen lives at 324 West Jackson Avenue, Flint, 48505

She states, "Water quality is bad since switching to Flint River. My water stinks like sewage at times. I have developed a cough and rash, brown sediment in sink basins and kitchen sink stays backed up. I have written City Hall Water Dept and Council President for help, but no response."

Stephen Busch, P.E.

Lansing and Jackson District Supervisor

Office of Drinking Water and Municipal Assistance

MDEQ

517-643-2314

--

Brent Wright