

From: Benzie, Richard (DEQ)
 To: [Prysby, Mike \(DEQ\)](#); [Willard, Veronica \(DEQ\)](#)
 Cc: [Shekter Smith, Liane \(DEQ\)](#); [Busch, Stephen \(DEQ\)](#)
 Subject: RE: DIR00004 Warner / Water toxins in Flint MI
 Date: Friday, January 09, 2015 5:24:00 PM

Mike,

You need to draft a response that says pretty much what you say below but in a format (letter) that can be used to provide a response to Ms. Warner from someone probably higher up the chain. I assume Joanne can assist you in identifying the appropriate format.

Veronica,

Can you tell from the attachment you sent (DIR00004) whose signature Mike should be preparing this response? All I see is the initials "RD." Will Mike be signing it or will it be someone else?

Also, since we did not receive this request until the afternoon of January 9th, is it possible we may have a week to respond, making the due date January 16th? Mike has his hands full with all of the demands placed on him by the ongoing issues in Flint.

Richard

From: Prysby, Mike (DEQ)
 Sent: Friday, January 09, 2015 3:25 PM
 To: Willard, Veronica (DEQ)
 Cc: Benzie, Richard (DEQ); Shekter Smith, Liane (DEQ); Busch, Stephen (DEQ)
 Subject: RE: DIR00004 Warner / Water toxins in Flint MI

Veronica,

I contacted Ms. Patricia Warner and gave her the opportunity to ask me questions and/or voice concerns with the TTHM violation in Flint. Her main complaint, most common complaint across the board, is the high cost of water Flint residents are paying yet receiving water of poor quality. Another concern she voiced was the city's delay in notifying the public of increased TTHM levels. She and others feel the city should have notified residents last May when high TTHM levels were first detected.

I explained to Patricia some of the possible reasons for the increase in water rates included.... improvements needed at the WTP (necessary for full-time operation both for KWA and Flint River operation) and the cost of infrastructure to connect to KWA. The financial commitment to KWA may also

be factored into increased costs; however, I stressed that the city needs to work harder at educating the public on why the water rates were increased.

With regards to PN requirements, I explained how the TTHM exceedance for Flint is determined (running annual average) and the PN requirement. I stressed that...although the city has met all of the monitoring and PN requirements for this violation, it may be worthwhile for them to convey the status of TTHMs ahead of state and federal reporting deadlines as a means towards regaining public trust. I also provided technical information pertaining to TTHMs and discussed the health-effects in more detail. The duration of the call was a half hour and Patricia seemed satisfied with my response to her questions/concerns. I offered her the opportunity to call me again if she has any further questions.

If any further action is needed regarding this inquiry, please let me know.

Michael Prysby, P.E.

District Engineer

Office of Drinking Water and Municipal Assistance

517 290-8817

From: Willard, Veronica (DEQ)
Sent: Friday, January 09, 2015 2:16 PM
To: Prysby, Mike (DEQ)
Cc: Benzie, Richard (DEQ); Shekter Smith, Liane (DEQ)
Subject: FW: DIR00004 Warner / Water toxins in Flint MI

Mike – this is the official assignment.

From: DEQ-LogLetter
Sent: Friday, January 09, 2015 11:36 AM
To: Willard, Veronica (DEQ)
Cc: Thelen, Mary Beth (DEQ); Shaler, Karen (DEQ)
Subject: DIR00004 Warner / Water toxins in Flint MI

Assigned to ODWMA