

From: [Crooks, Jennifer](#)
To: [Prysby, Mike \(DEQ\)](#)
Cc: [Busch, Stephen \(DEQ\)](#); [Benzie, Richard \(DEQ\)](#); [Poy, Thomas](#)
Subject: RE: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan
Date: Wednesday, September 17, 2014 11:59:47 AM

Thank you, Mike, so very much! I really appreciate, as does my branch chief Tom Poy, how responsive you all have been to us regarding all the questions and controversies surrounding this Flint water issue.

Jennifer

From: Prysby, Mike (DEQ) [mailto:PRYSBYM@michigan.gov]
Sent: Wednesday, September 17, 2014 10:19 AM
To: Crooks, Jennifer
Cc: Busch, Stephen (DEQ)
Subject: RE: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Jennifer,

I forwarded your e-mail to the Flint water utility staff (WTP and WSC) and requested a summary of any action and/or communication taken by the city to address this complaint. I will keep you updated as soon as I receive a response from the city.

Michael Prysby, P.E.
District Engineer
Office of Drinking Water and Municipal Assistance
517 290-8817

From: Crooks, Jennifer [mailto:crooks.jennifer@epa.gov]
Sent: Wednesday, September 17, 2014 11:04 AM
To: Busch, Stephen (DEQ); Prysby, Mike (DEQ)
Cc: Benzie, Richard (DEQ)
Subject: FW: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Hi, Steve and Mike. Yep, have another Flint complaint. See below. Her water at the tap is brown as of this past Sunday. I thought Flint was flushing in the areas where the valves were closed? Not sure if this woman's address is close to that area. Have there been other complaints of brown water?

I plan to call her this morning and explain the valve issue. Could you also look into her complaint?

Jennifer

From: Poy, Thomas
Sent: Tuesday, September 16, 2014 5:20 PM
To: Crooks, Jennifer
Subject: Fwd: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Jen: Can you please provide a response to this person? Inform her of the valve issue and that the water flow should improve. Was Flint flushing too?

T

Tom Poy
Chief, Ground and Drinking Water Branch
USEPA - Region 5
(312) 886-5991

Begin forwarded message:

From: <howard.donna@epa.gov>
Date: September 16, 2014 at 3:01:05 PM CDT
To: <poy.thomas@epa.gov>
Subject: FWD: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

09/16/2014

SUBJECT: FWD: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan
FROM: howard.donna@epa.gov
TO: poy.thomas@epa.gov
CC:

-----Original Message-----

9/14/2014 4:15 PM

HQ LEAD NUMBER: FY14-121728-3715-CV

SUBJECT: Referred to Region - Michigan

FROM: young.vannah@gmail.com

TO:

Name: Savannah Young

Address: 1423 Irene Ave

City: Flint