

From: Benzie, Richard (DEQ)
 To: [Busch, Stephen \(DEQ\)](#); [Rosenthal, Adam \(DEQ\)](#); [Pryby, Mike \(DEQ\)](#)
 Cc: [Devereaux, Tracy Jo \(DEQ\)](#)
 Subject: FW: Ticket #23002-490657 Response Sent
 Date: Friday, May 08, 2015 2:15:00 PM

I don't know if you have had any contact with this person and I am unsure that a response is necessary, as it was forwarded as an FYI.

It is difficult to determine what is being requested, but it looks like a customer of Flint asked EPA for drinking water quality and when EPA told her to contact her water system, she tried to get the information from the state but contacted WRD. It also sounds like she questions relying upon the local supplier to report monitoring results.

You could contact her to see if we can be of assistance or send her a message indicating that we (you) are the source of drinking water information if she doesn't want to get it from the city.

From: Devereaux, Tracy Jo (DEQ)
 Sent: Friday, May 08, 2015 8:22 AM
 To: Philip, Kris (DEQ); Benzie, Richard (DEQ)
 Cc: Shekter Smith, Liane (DEQ)
 Subject: FW: Ticket #23002-490657 Response Sent

fyi

Thanks,
Tracy Jo

From: Smith, Laura (DEQ)
 Sent: Thursday, May 07, 2015 5:39 PM
 To: Devereaux, Tracy Jo (DEQ)
 Cc: Hill, Charles (DEQ); Selden, Barry (DEQ)
 Subject: FW: Ticket #23002-490657 Response Sent

Please forward to the appropriate staff in the Office of Drinking Water and Municipal Assistance.

Thanks,
Laura

From: Sheila Bailey-Waddell [<mailto:sheila.bw@hotmail.com>]
 Sent: Thursday, May 07, 2015 5:17 PM
 To: Hill, Charles (DEQ); Selden, Barry (DEQ); Smith, Laura (DEQ)
 Subject: FW: Ticket #23002-490657 Response Sent

From: sheila.bw@hotmail.com
 To: safewater_support@supportportal.com; bartholi@msu.edu; info@cityofflint.com;

senator@stabenow.senate.gov; bennettc4@michigan.gov

Subject: RE: Ticket #23002-490657 Response Sent

Date: Thu, 7 May 2015 16:41:38 -0400

Hello,

It is unfortunate that you don't track local drinking water information. So in essence your tracking efforts are limited to the auspices of NRCS Water Division only for the conservation of farming and other natural (non-human) resources. What if, by chance, the local water source is not being accurate in their reporting of safe drinking water and source supply?

Thank you,

Sheila

<http://mi.water.usgs.gov/pubs/MISC/RTSMI-0121/pdf/WTO222b.pdf>

From: safewater_support@supportportal.com

To: sheila.bw@hotmail.com

Date: Thu, 20 Feb 2014 08:25:04 -0500

Subject: Ticket #23002-490657 Response Sent

The Safe Drinking Water Hotline has responded to your question(s).

Hello,

Thank you for contacting the Safe Drinking Water Hotline. You had some concerns regarding your local water quality. Please review the information included below:

The Safe Drinking Water Hotline does not track local drinking water information. The best source of specific information about your drinking water is your water supplier. Water suppliers that serve the same people year-round are required to send their customers an annual water quality report called a Consumer Confidence Report (CCR). The CCR describes any contaminants that have been detected in your drinking water, how these detection levels compare to health-based national drinking water standards, and the source of your drinking water. To obtain a copy of your CCR, you may search online at

<http://cfpub.epa.gov/safewater/ccr/index.cfm>. If your water system's report is not online, you should contact your local water provider to obtain a copy of this report. To find the telephone number for your local water provider, please check your water utility bill, your local phone book, or search online at <http://cfpub.epa.gov/safewater/ccr/index.cfm>.

If your city has a population in excess of 100,000, they are obligated to publish the reports online. Many local governments have sites where reports can be posted, even if a system itself does not have a site. EPA will make links from its Web site

(<http://water.epa.gov/drink/index.cfm>) to all the reports of which it is aware ([Preparing Your](#)