
From: Frost, Erik (DHHS)
Sent: Friday, December 18, 2015 12:40 PM
To: Lyon, Nick (DHHS)
Cc: Grijalva, Nancy (DHHS)
Subject: Readable FOIA response
Attachments: FW: State data confirms higher blood-lead levels in Flint kids

Attached is the only e-mail you need to review. The 2 unreadable documents had this same e-mail in it 3 times, which is why those documents were so long. Those duplicative, unreadable documents have now been removed and replaced by the attached. While the end does still get narrow, it's now readable.

We thought this it was common sense that the FOIA documents that go out should be readable, but to ensure this doesn't happen again, we have added our FOIA processing manual to now read:

"Review the documents received from the program area. If the documents are not readable or are not properly formatted, contact the program area and require the program area to send readable or properly formatted documents."

Thanks for alerting us and sorry about that.

Erik