

**From:** [Prysby, Mike \(DEQ\)](#)  
**To:** [sheila.bw@hotmail.com](mailto:sheila.bw@hotmail.com)  
**Cc:** [Busch, Stephen \(DEQ\)](#); [Benzie, Richard \(DEQ\)](#)  
**Subject:** RE: Ticket #23002-490657 Response Sent  
**Date:** Friday, October 02, 2015 10:03:38 AM

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Sheila,

I am responding to your e-mail to address your concerns with lead Flint's drinking water. The drinking water treated at the Water Treatment Plant (WTP) and distributed to Flint residents meets all applicable drinking water standards and has not detected the presence of lead in any plant tap samples (water that leaves the WTP). Although the drinking water standards are being met, and compliance with the Action Level for lead is being achieved (90% of selected sites sampled throughout the city are at or below the 15 parts per billion Action Level for lead in accordance to EPA's monitoring requirements), there is no safe level for lead in drinking water. Compliance with the lead Action Level; however, does not mean that under certain conditions that some residents may have water within their domestic plumbing system that has leached lead from either a lead service line or lead solder.

The only way to know if you are being exposed to a higher concentration of lead at your residency is to have a sample collected from your residency and analyzed for lead at a certified laboratory. It is our understanding that the city of Flint is working with their customers on lead sampling requests without charge. You will need contact the city to arrange for the sampling.

If lead is present in the water at your home or if there is uncertainty, our advice is to minimize stagnation of the water prior to consumption by running your faucet for several minutes to clear out the stagnated water from your plumbing and service line.

Below is a link that provide additional information regarding lead in drinking water.

<http://water.epa.gov/drink/contaminants/basicinformation/lead.cfm>

If you have any further concerns regarding lead in your drinking water or on any other water related matter, please don't hesitate to contact me.

Michael Prysby, P.E.  
District Engineer  
Office of Drinking Water and Municipal Assistance  
517 290-8817

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**From:** Sheila Bailey-Waddell [mailto:[sheila.bw@hotmail.com](mailto:sheila.bw@hotmail.com)]  
**Sent:** Wednesday, September 30, 2015 8:43 PM  
**To:** Hill, Charles (DEQ); Selden, Barry (DEQ); Smith, Laura (DEQ); Prysby, Mike (DEQ)  
**Subject:** RE: Ticket #23002-490657 Response Sent

Hello,

Have you not heard that the water quality in Michigan is detrimental to its residents? It is filled with lead; killing our children and the elderly who are most vulnerable. What is the EPA doing about this? Even the hospitals are forced to order distilled water for patients (in/out). I want expeditious answers.

Thank you,  
Sheila

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From: [sheila.bw@hotmail.com](mailto:sheila.bw@hotmail.com)  
To: [hillc@michigan.gov](mailto:hillc@michigan.gov); [seldenb@michigan.gov](mailto:seldenb@michigan.gov); [smithl16@michigan.gov](mailto:smithl16@michigan.gov)  
Subject: FW: Ticket #23002-490657 Response Sent  
Date: Thu, 7 May 2015 17:16:50 -0400

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From: [sheila.bw@hotmail.com](mailto:sheila.bw@hotmail.com)  
To: [safewater\\_support@supportportal.com](mailto:safewater_support@supportportal.com); [bartholi@msu.edu](mailto:bartholi@msu.edu); [info@cityofflint.com](mailto:info@cityofflint.com); [senator@stabenow.senate.gov](mailto:senator@stabenow.senate.gov); [bennettc4@michigan.gov](mailto:bennettc4@michigan.gov)  
Subject: RE: Ticket #23002-490657 Response Sent  
Date: Thu, 7 May 2015 16:41:38 -0400

Hello,

It is unfortunate that you don't track local drinking water information. So in essence your tracking efforts are limited to the auspices of NRCS Water Division only for the conservation

of farming and other natural (non-human) resources. What if, by chance, the local water source is not being accurate in their reporting of safe drinking water and source supply?

Thank you,  
Sheila

<http://mi.water.usgs.gov/pubs/MISC/RTSMI-0121/pdf/WTO222b.pdf>

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From: [safewater\\_support@supportportal.com](mailto:safewater_support@supportportal.com)

To: [sheila.bw@hotmail.com](mailto:sheila.bw@hotmail.com)

Date: Thu, 20 Feb 2014 08:25:04 -0500

Subject: Ticket #23002-490657 Response Sent

The Safe Drinking Water Hotline has responded to your question(s).

Hello,

Thank you for contacting the Safe Drinking Water Hotline. You had some concerns regarding your local water quality. Please review the information included below:

The Safe Drinking Water Hotline does not track local drinking water information. The best source of specific information about your drinking water is your water supplier. Water suppliers that serve the same people year-round are required to send their customers an annual water quality report called a Consumer Confidence Report (CCR). The CCR describes any contaminants that have been detected in your drinking water, how these detection levels compare to health-based national drinking water standards, and the source of your drinking water. To obtain a copy of your CCR, you may search online at

<http://cfpub.epa.gov/safewater/ccr/index.cfm>. If your water system's report is not online, you should contact your local water provider to obtain a copy of this report. To find the telephone number for your local water provider, please check your water utility bill, your local phone book, or search online at <http://cfpub.epa.gov/safewater/ccr/index.cfm>.

If your city has a population in excess of 100,000, they are obligated to publish the reports online. Many local governments have sites where reports can be posted, even if a system itself does not have a site. EPA will make links from its Web site

(<http://water.epa.gov/drink/index.cfm>) to all the reports of which it is aware ([Preparing Your Drinking Water Consumer Confidence Report: Revised Guidance for Community Water Suppliers](#)), EPA816-R-05-002).

If your city has not made the 2012 report available, please contact your state water program.

They are the regulatory and enforcement agency for all public water systems in your state.

The state water program should help you find the data. You can find contact information to your state by following the link below:

<http://water.epa.gov/drink/local/index.cfm> <http://cfpub.epa.gov/safewater/ccr/index.cfm>.

EPA's Safe Drinking Water Hotline answers questions about the regulations and programs

developed in response to the Safe Drinking Water Act. The Safe Drinking Water Hotline provides information, including access to publications, on EPA's drinking water standards, source water protection, and underground injection wells. The Hotline also provides referrals to state public water supply supervision programs, state underground injection control programs, and state laboratory certification programs.

If you have additional questions, you may contact the Safe Drinking Water Hotline at the following number:

(800) 426-4791 -- Toll Free

For more information, please visit EPA's Office of Ground Water and Drinking Water Internet web site:

<http://water.epa.gov/drink/index.cfm>.

Thank you for your interest in safe drinking water.

**Ticket Information:**

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|---------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Ticket #:     | 23002-490657                                                                                                                                                                                                                                                                                                                                                            |
| Date Created: | 2/19/2014 02:18 PM EST                                                                                                                                                                                                                                                                                                                                                  |
| Subject:      | Water Quality Assessment                                                                                                                                                                                                                                                                                                                                                |
| Question:     | I live in Flint Michigan. What I have learned is Michigan appears to have 2012 and 2014 reports but neither are being reported by EPA. On this side of reporting for this data, we have no information as to the status of the 2012 or 2014 data. There are automotive plants in my area and the water quality is suspected to be less than satisfactory for residents. |

**To update or check the status of this Ticket:**

1. Go to: <http://safewater.supportportal.com/link/portal/23002/23015/Ticket/490657>
2. Log in, and you will be automatically taken to the Ticket page.