

From: [Busch, Stephen \(DEQ\)](#)
To: [Crooks, Jennifer](#); [Prysby, Mike \(DEQ\)](#)
Cc: [Poy, Thomas](#); [Benzie, Richard \(DEQ\)](#)
Subject: RE: Citizen complaint call from man who lives in Flint, MI
Date: Tuesday, September 09, 2014 10:19:29 AM

Jennifer,

The City has found two transmission valves that were closed (36 inch and 24 inch) which transport water to that section of the system. This likely contributed to more stagnant water conditions and lower chlorine residuals in that area. The 36 inch valve has been opened but the 24 inch is inoperable and will need to be repaired or replaced.

Given these valve issues, I have inquired whether low pressure conditions less than 35 psi, would be present in this portion of the system? If low pressure conditions exist, a cross connection or siphon condition where leaks or breaks are present may be occurring. While longer transmission times may contribute to lower chlorine residual, the presence of coliform bacteria suggests contaminants have entered the system and their regrowth and resurgence could be assisted by the presence of a biofilm or tuberculation on the pipe walls.

They are continuing to investigate to identify and address any such issues.

All 6 samples collected Saturday came back ND on Sunday, but we had 1 of 6 sites come back TC positive yesterday (collected Sunday) and they collected the normal full distribution set (10+1 samples) Monday which we expect results early this afternoon. If all results are ND today the BWA could be lifted.

Stephen Busch, P.E.
Lansing and Jackson District Supervisor
Office of Drinking Water and Municipal Assistance
MDEQ
517-643-2314

From: Crooks, Jennifer [mailto:crooks.jennifer@epa.gov]
Sent: Tuesday, September 09, 2014 10:00 AM
To: Prysby, Mike (DEQ); Busch, Stephen (DEQ)
Cc: Poy, Thomas; Benzie, Richard (DEQ)
Subject: Citizen complaint call from man who lives in Flint, MI

Hi, Steve and Mike. We heard about the boil water advisory for Flint for 9/3 last week. Tom Poy also had several calls from Lathan Jefferson yesterday, re-iterating his past calls/claims that the Flint water is unfit to drink.

Any update as to the source of positive bacti? I heard no E.coli, which is good.

Thank you for your time

From: Murphy, Thomas
Sent: Monday, September 08, 2014 1:48 PM
To: Poy, Thomas
Cc: Shoven, Heather; Crooks, Jennifer
Subject: Citizen complaint call from man who lives in Flint, MI

I checked Flint's website and found the attached 9/3/2014 Boil Water Notice (affected area expanded on 9/5/2014) for an apparent monthly total coliform bacteria MCL violation.