

From: Benzie, Richard (DEQ)
To: [Busch, Stephen \(DEQ\)](#); [Rosenthal, Adam \(DEQ\)](#); [Prysbey, Mike \(DEQ\)](#)
Cc: [Devereaux, Tracy Jo \(DEQ\)](#)
Subject: FW: Ticket #23002-490657 Response Sent
Date: Friday, May 08, 2015 2:15:00 PM

I don't know if you have had any contact with this person and I am unsure that a response is necessary, as it was forwarded as an FYI.

It is difficult to determine what is being requested, but it looks like a customer of Flint asked EPA for drinking water quality and when EPA told her to contact her water system, she tried to get the information from the state but contacted WRD. It also sounds like she questions relying upon the local supplier to report monitoring results.

You could contact her to see if we can be of assistance or send her a message indicating that we (you) are the source of drinking water information if she doesn't want to get it from the city.

From: Devereaux, Tracy Jo (DEQ)
Sent: Friday, May 08, 2015 8:22 AM
To: Philip, Kris (DEQ); Benzie, Richard (DEQ)
Cc: Shekter Smith, Liane (DEQ)
Subject: FW: Ticket #23002-490657 Response Sent

fyi

Thanks,
Tracy Jo

From: Smith, Laura (DEQ)
Sent: Thursday, May 07, 2015 5:39 PM
To: Devereaux, Tracy Jo (DEQ)
Cc: Hill, Charles (DEQ); Selden, Barry (DEQ)
Subject: FW: Ticket #23002-490657 Response Sent

Please forward to the appropriate staff in the Office of Drinking Water and Municipal Assistance.

Thanks,
Laura

From: Sheila Bailey-Waddell [<mailto:sheila.bw@hotmail.com>]
Sent: Thursday, May 07, 2015 5:17 PM
To: Hill, Charles (DEQ); Selden, Barry (DEQ); Smith, Laura (DEQ)
Subject: FW: Ticket #23002-490657 Response Sent

From: sheila.bw@hotmail.com
To: safewater_support@supportportal.com; bartholi@msu.edu; info@cityofflint.com;

senator@stabenow.senate.gov; bennettc4@michigan.gov

Subject: RE: Ticket #23002-490657 Response Sent

Date: Thu, 7 May 2015 16:41:38 -0400

Hello,

It is unfortunate that you don't track local drinking water information. So in essence your tracking efforts are limited to the auspices of NRCS Water Division only for the conservation of farming and other natural (non-human) resources. What if, by chance, the local water source is not being accurate in their reporting of safe drinking water and source supply?

Thank you,
Sheila

<http://mi.water.usgs.gov/pubs/MISC/RTSMI-0121/pdf/WTO222b.pdf>

From: safewater_support@supportportal.com

To: sheila.bw@hotmail.com

Date: Thu, 20 Feb 2014 08:25:04 -0500

Subject: Ticket #23002-490657 Response Sent

The Safe Drinking Water Hotline has responded to your question(s).

Hello,

Thank you for contacting the Safe Drinking Water Hotline. You had some concerns regarding your local water quality. Please review the information included below:

The Safe Drinking Water Hotline does not track local drinking water information. The best source of specific information about your drinking water is your water supplier. Water suppliers that serve the same people year-round are required to send their customers an annual water quality report called a Consumer Confidence Report (CCR). The CCR describes any contaminants that have been detected in your drinking water, how these detection levels compare to health-based national drinking water standards, and the source of your drinking water. To obtain a copy of your CCR, you may search online at

<http://cfpub.epa.gov/safewater/ccr/index.cfm>. If your water system's report is not online, you should contact your local water provider to obtain a copy of this report. To find the telephone number for your local water provider, please check your water utility bill, your local phone book, or search online at <http://cfpub.epa.gov/safewater/ccr/index.cfm>.

If your city has a population in excess of 100,000, they are obligated to publish the reports online. Many local governments have sites where reports can be posted, even if a system itself does not have a site. EPA will make links from its Web site

(<http://water.epa.gov/drink/index.cfm>) to all the reports of which it is aware ([Preparing Your](#)

[Drinking Water Consumer Confidence Report: Revised Guidance for Community Water Suppliers](#)), EPA816-R-05-002).

If your city has not made the 2012 report available, please contact your state water program. They are the regulatory and enforcement agency for all public water systems in your state. The state water program should help you find the data. You can find contact information to your state by following the link below:

<http://water.epa.gov/drink/local/index.cfm>. <http://cfpub.epa.gov/safewater/ccr/index.cfm>.

EPA's Safe Drinking Water Hotline answers questions about the regulations and programs developed in response to the Safe Drinking Water Act. The Safe Drinking Water Hotline provides information, including access to publications, on EPA's drinking water standards, source water protection, and underground injection wells. The Hotline also provides referrals to state public water supply supervision programs, state underground injection control programs, and state laboratory certification programs.

If you have additional questions, you may contact the Safe Drinking Water Hotline at the following number:

(800) 426-4791 -- Toll Free

For more information, please visit EPA's Office of Ground Water and Drinking Water Internet web site:

<http://water.epa.gov/drink/index.cfm>.

Thank you for your interest in safe drinking water.

Ticket Information:

Ticket #:	23002-490657
Date Created:	2/19/2014 02:18 PM EST
Subject:	Water Quality Assessment
Question:	I live in Flint Michigan. What I have learned is Michigan appears to have 2012 and 2014 reports but neither are being reported by EPA. On this side of reporting for this data, we have no information as to the status of the 2012 or 2014 data. There are automotive plants in my area and the water quality is suspected to be less than satisfactory for residents.

To update or check the status of this Ticket:

1. Go to:
<http://safewater.supportportal.com/link/portal/23002/23015/Ticket/490657>
2. Log in, and you will be automatically taken to the Ticket page.