
From: Crooks, Jennifer <crooks.jennifer@epa.gov>
Sent: Wednesday, September 17, 2014 3:47 PM
To: young.vannah@gmail.com
Cc: Poy, Thomas; Prysby, Mike (DEQ)
Subject: RE: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Dear Ms. Young:

My name is Jennifer Crooks and I am the Michigan Program Manager for the Drinking Water Program at U.S. EPA, Region 5 in Chicago. I contacted the Michigan Dept of Environmental Quality (MDEQ) to discuss possible problems in Flint. After several calls to the City of Flint Water Treatment Plant and the Water Service Center, the MDEQ and the City staff sent out a team to flush the water lines in your neighborhood. This problem is most likely unrelated to the recent Boil Water Advisory (BWA) issued over the past 2 weeks, since your neighborhood is south of the BWA area. Most likely the cause of brown water (iron deposits and sediments from the very old cast iron pipes that make up the distribution system), is incorrect use of the hydrants by demolition contractors in the area during this time. The hydrants are turned on for the contractors to use, and since the water is under pressure, the fast flow of the water scours the insides of the pipes, causing lots of sediment and rust to become free floating. The City conducts this type of cleaning out of the pipes in a regulated/controlled method, and requires about 10 minutes at least for all the sediment to be flushed out of the main. But the contractors don't always let the water flush for 10 minutes, so they turn off the hydrant and the sediment is still in the main. Your distribution lines were flushed this afternoon, so your water should be more clear now.

Phone numbers for you to call in the future:

Water Service Center – deals with problems in the distribution system: 810-766-7202

Water Treatment Plant – deals with the actual treatment of the water prior to its pumping into the distribution system: 810-787-6537

And if you need further assistance, please call me. I'm in Chicago, but I have several contacts at the MDEQ that are very actively assisting the City of Flint with their drinking water issues.

Jennifer Crooks

Jennifer Kurtz Crooks
 Michigan Program Manager/Set-Aside Coordinator
 Ground Water and Drinking Water Branch
 U.S. EPA, Region 5
 77 West Jackson Blvd., WG-15J
 Chicago, Illinois 60604
 (312) 886-0244
 (312) 582-5853 (fax)
crooks.jennifer@epa.gov

From: Poy, Thomas
Sent: Tuesday, September 16, 2014 5:20 PM
To: Crooks, Jennifer
Subject: Fwd: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

Jen: Can you please provide a response to this person? Inform her of the valve issue and that the water flow should improve. Was Flint flushing too?

T

Tom Poy
Chief, Ground and Drinking Water Branch
USEPA - Region 5
(312) 886-5991

Begin forwarded message:

From: <howard.donna@epa.gov>
Date: September 16, 2014 at 3:01:05 PM CDT
To: <poy.thomas@epa.gov>
Subject: FWD: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan

09/16/2014

SUBJECT: FWD: (SDWA - FY14-121728-3715-CV) Referred to Region - Michigan
FROM: howard.donna@epa.gov
TO: poy.thomas@epa.gov
CC:

-----Original Message-----

9/14/2014 4:15 PM

HQ LEAD NUMBER: FY14-121728-3715-CV

SUBJECT: Referred to Region - Michigan

FROM: young.vannah@gmail.com

TO:

Name: Savannah Young

Address: 1423 Irene Ave

City: Flint

State: Michigan

Zip: 48503

Phone: 8108776343

Alleged Violator's Name: City of Flint, Water Dept.

Alleged Violator's Address: 1001 S. Saginaw St.

Alleged Violator's City: Flint

Alleged Violator's State: Michigan

Alleged Violator's Zip: 48502

Tip or Complaint: My Flint City tap water is brown. It cannot possibly be safe to drink. No person is available to discuss this issue with me, even after already having three boil water advisories in less than two months time. There has been no announcement made of this current issue, nor has there been any advisory to not drink the water. This has not been addressed or even acknowledged by the city. My neighbor has been having the same issue, and she has also not received any answers, acknowledgement, or regard for her lack of safe drinking water. I have bottled some of the tap water and plan on contacting the local college to request an analyses. I will provide a photo at your request. It is disgusting and they are not even informing the citizens that it is happening.

Specific Directions: The 1400 block of Irene Ave, off off of Miller rd.

Violation Still Occurring? Yes

State DEP/DEQ/DEM Notified? Yes